SMS Terms of Service

Effective Date: July 4, 2026

By opting in to receive SMS (text) messages from Coastal Dermatology Institute ("we," "us," or "our"), you agree to the following Terms & Conditions:

Program Description
Coastal Dermatology Institute provides SMS messaging services for:

- Appointment reminders and confirmations
- Service-related notifications and updates
- Account-related messages
- *(Optional: Marketing/promotional messages, if applicable)*

Messages may be sent using an automatic telephone dialing system or similar technology.

Opt-In Consent
By providing your mobile number and opting in, you:

- Expressly consent to receive SMS messages from Coastal Dermatology Institute.
- Confirm you are the authorized user of the number
- Understand that consent is not a condition of purchase

Opt-in may occur via web forms, paper forms, documented verbal consent, or keyword-based opt-in.

Message Frequency
Message frequency varies based on user interaction.
You may receive recurring messages related to your account, appointments, or promotions.

Message & Data Rates
Message and data rates may apply.
Charges depend on your mobile carrier and plan.

5. Opt-Out Instructions
You may opt out at any time by replying **STOP** to any message.
You will receive a one-time confirmation message and will no longer receive SMS messages unless you opt in again.

6. Help & Customer Support
Reply **HELP** for assistance, or contact:

- Email: joy@coastalderminstitute.com
- Phone: 1-843-738-0500
- Website: https://www.coastalderminstitute.com/

Data Use & Privacy
We respect your privacy. Information collected through SMS will only be used for service-related communications.
We do not sell, rent, or share SMS opt-in data with third parties for marketing purposes.

We may share information with service providers (e.g., messaging platforms) solely to deliver SMS communications.

For more information, please review our Privacy Policy:
https://www.coastalderminstitute.com/_files/ugd/9bf455_5ae0b50f35e545a6b9e397e956bb5234.pdf

Supported Carriers & Delivery
Supported by major U.S. carriers (e.g., AT&T, Verizon, T-Mobile).
Delivery is not guaranteed and may be affected by carrier filtering, network availability, or device limitations.

Carrier Disclaimer
Carriers are not liable for any delayed or undelivered messages.

Prohibited Use
We/you agree not to use this service for:

- Unlawful, abusive, or fraudulent purposes
- Unauthorized or unsolicited messaging
- Any activity that violates applicable laws

Recordkeeping & Compliance
We maintain records of opt-in consent in accordance with applicable laws and industry guidelines.

Changes to Terms
We may update these Terms & Conditions at any time. Updates will be effective upon posting.

Contact Information

- Email: joy@coastalderminstitute.com
- Address: 199 Village Center Blvd Suite 200 Myrtle Beach, SC 29579
- Phone: 1-843-738-0500